## STATEMENT UNDER 37 CFR 3.73(b) Applicant/Patent Owner: Electronic Data Systems Application No./Patent No.: 10/615,054 Filed/Issue Date: July 8, 2003 Entitled: INFORMATION TECHNOLOGY SERVICE REQUEST LEVEL OF SERVICE MONITOR ELECTRONIC DATA SYSTEMS , a CORPORATION (Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.) states that it is: the assignee of the entire right, title, and interest; or an assignee of less than the entire right, title and interest in the patent application/patent identified above by virtue of either: A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 014657 , Frame 0321 , or for which a copy thereof is attached ΩR B. A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as follows: The document was recorded in the United States Patent and Trademark Office at Reel \_\_\_\_\_, Frame \_\_\_\_\_, or for which a copy thereof is attached. To: The document was recorded in the United States Patent and Trademark Office at Reel \_\_\_\_\_, Frame \_\_\_\_\_, or for which a copy thereof is attached. To: The document was recorded in the United States Patent and Trademark Office at Reel \_\_\_\_\_, Frame \_\_\_\_\_, or for which a copy thereof is attached. Additional documents in the chain of title are listed on a supplemental sheet. As required by 37 CFR 3.73(b)(1)(i), the documentary evidence of the chain of title from the original owner to the assignee was, or concurrently is being, submitted for recordation pursuant to 37 CFR 3.11. [NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) must be submitted to Assignment Division in accordance with 37 CFR Part 3, to record the assignment in the records of the USPTO. See MPEP The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee. / Robert H. Kelly/ June 21, 2008 Signature Date Robert H. Kelly 214-446-6684 Printed or Typed Name Telephone Number Attorney for Assignee

This collection of information is required by 37 CFR 3.73(b). The information is required to obtain or retain a benefit by the public which is to the (and by the USPTO to process) an application. Confiderhality is operand by 35 US. C12 and 37 CFR 11 and 1.14. This collection is estimated to that of 2minutes to complete, including gathering, preparing, and submitting the completed application from to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggesteriors for reducing this burden, should be sent to the firemation Officer. U.S. Patent and Trademark Office, U.S. Department of Commence, P.O. Box 1450, Alexandria, V.A. 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O., Box 1450, Alexandria, V.A. 22313-1450.

Title